

Willmott Dixon Holdings has a history of providing a high Quality management service that delivers products and services, across its scope of operations, to its customers.

The Company seeks to:

- Meet or exceed service expectation
- Manage and mitigate risk
- Meet or exceed applicable statutory and regulatory requirements

We achieve this by delivering projects that are resourced by competent people working within a framework of considered systems in order to deliver the right results.

We implement this Quality Policy through a Risk Management System (RMS) that complies with:

ISO 9001:2015

Our Quality system provides the framework for our Risk Management System and the Company Quality management systems. The Company Quality management systems will set the objectives for customer satisfaction, supply chain Quality delivery and Quality controls. The Company Quality systems will operate with respect to the health and safety, environmental, commercial, IT and human resource requirements for the Group. Risk management objectives will be set to achieve safe working, environmental and sustainability compliance obligations, supported by performance leagues and incentive mechanisms to align behaviours.

Compliance with our procedures is a mandatory requirement for all staff and should provide a framework for:

- Reviewing and establishing our Quality procedures
- Communication to all our staff
- Regularly reviewing our systems for suitability and effectiveness
- Our Continuous Improvement at all levels

Signed:



RICK WILLMOTT

Group Chief Executive

WILLMOTT DIXON HOLDINGS LIMITED